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Web Services API Reference

Workbin Resource

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Workbin Resource

This operation is part of the [Workbins API](#) section of the [Web Services API](#).

Overview

The workbin resource includes properties that describe the workbins.

```
{
  "id": "29b4b0aa-30ac-4aa2-95a0-6315f4db7301",
  "uri": "/api/v2/workbins/29b4b0aa-30ac-4aa2-95a0-6315f4db7301",
  "name": "Facebook Workbin Draft",
  "displayName": "Facebook Workbin Draft",
  "type": "Agent",
  "emails": [
    {
      ...
    },
    ...
  ],
  "chats": [
    {
      ...
    },
    ...
  ],
  "workitems": [
    {
      ...
    },
    ...
  ],
  "interactions": [
    {
      ...
    },
    ...
  ],
}
```

Parameter	Description
id	The workbin's unique identifier.
uri	The workbin's resource identifier
name	The workbin's human friendly name.
displayName	The workbin's public human friendly name.
type	The workbin's type. Possible values are: Agent, Place, Place Group, or Agent Group