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Web Services API Reference

Workitem Create

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Workitem Create

This operation is part of the [Workitem API](#) section of the [Web Services API](#).

Overview

This request creates a workitem interaction.

Request URL	/api/v2/me/workitems
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	Create
queueUri	URI of the queue that the interaction was in previously
parentId	Parent interaction id (optional)

Sample

Request

```
POST api/v2/me/workitems
{
  "operationName": "Create",
  "queueUri": "http://localhost:8080/api/v2/queues/995655ec-81a5-46b0-82d0-3f2c5eca263d"
}
```

Response

```
{
  "statusCode": 0,
  "referenceId": 8
}
```

Notification

```
{
  "workitem": {
    "state": "Processing",
    "capabilities": [
      "Transfer",
      "AttachUserData",
      "UpdateUserData",
      "DeleteUserData",
      "SetInFocus",
      "Complete"
    ],
    "id": "03W0GH2KD56YV000",
    "workitemType": "Inbound",
    "uri": "http://10.10.15.212:9090/api/v2/workitems/03W0GH2KD56YV000"
  },
  "referenceId": 8,
  "notificationType": "StatusChange",
  "messageType": "WorkitemStateChangeMessage"
}
```