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# Web Services API Reference

Workitem Reject

12/14/2025

# Workitem Reject

This operation is part of the [Workitem API](#) section of the [Web Services API](#).

## Overview

This request rejects an incoming workitem interaction.

|                          |                           |
|--------------------------|---------------------------|
| <b>Request URL</b>       | /api/v2/me/workitems/{id} |
| <b>HTTP Method</b>       | POST                      |
| <b>Required Features</b> | api-multimedia            |

## Parameters

| Parameter     | Value  |
|---------------|--------|
| operationName | Reject |

## Sample

### Request

```
POST api/v2/me/workitems/03W07R2K4VAYT011
{
  "operationName": "Reject"
}
```

### Response

```
{
  "statusCode": 0,
  "referenceId": 6
}
```

### Notification

#### Status changed to Completed

```
{
  "workitem": {
    "userData": {
```

```
    "RTargetTypeSelected": "2",
    "RTargetObjectSelected": "Workitems",
    "RVQID": "",
    "RTargetObjSelDBID": "158",
    "CBR-Interaction_cost": "",
    "CBR-contract_DBIDs": "",
    "RTargetAgentSelected": "GWS1",
    "CBR-IT-path_DBIDs": "",
    "RTargetRuleSelected": "",
    "RTargetPlaceSelected": "GWS1",
    "CBR-actual_volume": "",
    "RTenant": "Environment",
    "RRequestedSkills": None,
    "RRequestedSkillCombination": "",
    "RVQDBID": "",
    "RStrategyDBID": "906",
    "CustomerSegment": "default",
    "ServiceType": "default",
    "ServiceObjective": 0,
    "RTargetRequested": "Workitems",
    "RTargetAgentGroup": "Workitems",
    "PegAGWorkitems": 1,
    "RStrategyName": "Workitem"
  },
  "receivedDate": "2014-03-26 16:02:22.000+0200",
  "uri": "http://localhost:8080/api/v2/workitems/03W07R2K4VAYT011",
  "capabilities": [

  ],
  "state": "Completed",
  "id": "03W07R2K4VAYT011"
},
"referenceId": 6,
"notificationType": "StatusChange",
"messageType": "WorkitemStateChangeMessage"
}
```