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Web Services API Reference

Workitem Resource

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Workitem Resource

Overview

The **Workitem API** part of the **Web Services API** includes properties that describe the current state of the workitem and the available operations based on the current state.

A full description of the properties included on the workitem resource and their possible values can be found [here](#).

For the Workitem API, workitems are returned from **GET** requests to **/api/v2/me/workitems?fields=***

See the [RecoveringExistingState](#) page for examples.

Sample Data

```
"workitem": {
  "userData": {
    "RTargetTypeSelected": "2",
    "RTargetObjectSelected": "Workitems",
    "RVQID": "",
    "RTargetObjSelDBID": "158",
    "CBR-Interaction_cost": "",
    "CBR-contract_DBIDs": "",
    "RTargetAgentSelected": "GWS1",
    "CBR-IT-path_DBIDs": "",
    "RTargetRuleSelected": "",
    "RTargetPlaceSelected": "GWS1",
    "CBR-actual_volume": "",
    "RTenant": "Environment",
    "RRequestedSkills": None,
    "RRequestedSkillCombination": "",
    "RVQDBID": "",
    "RStrategyDBID": "906",
    "CustomerSegment": "default",
    "ServiceType": "default",
    "ServiceObjective": 0,
    "RTargetRequested": "Workitems",
    "RTargetAgentGroup": "Workitems",
    "PegAGWorkitems": 1,
    "RStrategyName": "Workitem"
  },
  "uri": "http://localhost:8080/api/v2/workitems/03W07R2K4VAYT010",
  "capabilities": [
    "Accept",
    "Reject"
  ],
  "state": "Invited",
  "id": "03W07R2K4VAYT010",
  "receivedDate": "2014-03-26 16:02:22.000+0200"
}
```

}