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Web Services and Applications Configuration Guide

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12/18/2025

Co-browse

Workspace Web Edition provides the following options for managing Co-browse:

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cobrowse.url

- Default Value:
- Valid Values: Valid HTTP URL
- Changes take effect: When the session is started or restarted.
- Description: URL of the Co-browse cluster, for example, `http://[host]:[port]/cobrowse`. Typically, this will be the load balancer's URL.

cobrowse.use-replica-logging

[Added: 8.5.202.81]

- Default Value: `false`
- Valid Values: `true`, `false`
- Changes take effect: When the session is started or restarted.
- Description: Enables browser logging in the iframe containing the Co-browse replica application. This option replaces `cobrowse.use-slave-logging`.

cobrowse.use-slave-logging

[Discontinued: 8.5.202.81]

- Default Value: `false`
- Valid Values: `true`, `false`
- Changes take effect: When the session is started or restarted.
- Description: Enables browser logging in the iframe containing the Co-browse slave application. Discontinued as of 8.5.2xx.xx. Genesys is committed to diversity, equality, and inclusivity, including for terms used in our software and documentation. As such, Genesys is removing non-inclusive terms. This option is replaced by `cobrowse.use-replica-logging`.

privilege.cobrowse.can-use

- Default Value: `false`
- Valid Values: `true`, `false`
- Changes take effect: When the session is started or restarted.
- Description: If `true`, the agent is permitted to use Co-browse.