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Web Services API Reference

Reject

12/14/2025

Reject

This operation is part of the [Voice API](#) section of the [Web Services API](#).

Overview

Rejects a ringing call. When this occurs, Web Services redirects the call to the queue from which it was delivered. This operation is only available when a call is delivered via a queue; you can't reject direct calls.

Request URL	/api/v2/me/calls/{id}
HTTP method	POST
Required features	api-voice

Parameters

Parameter	Value
operationName	Reject

Sample

Request

```
POST api/v2/me/calls/013V08JRL498H10I04000VTAES000000I
{
  "operationName": "Reject"
}
```

HTTP response

```
{
  "statusCode": 0
}
```

CometD notification

```
{
  "data": {
    "notificationType": "StatusChange",
```

```
"call":{
  "id":"013V08JRL498H10I04000VTAES00000I",
  "state":"Released",
  "callUuid":"013V08JRL498H10I04000VTAES00000I",
  "connId":"0071023821aec012",
  "deviceUri":"http://127.0.0.1:8080/api/v2/devices/
9c14cad7-17c4-48d0-8492-7cf0ff92c224",
  "participants":[
    {
      "e164Number":"",
      "formattedPhoneNumber":"5005",
      "phoneNumber":"5005",
      "digits":"5005"
    }
  ],
  "dnis":"9000",
  "callType":"Internal",
  "capabilities":[

  ],
  "duration":"5",
  "mute":"Off",
  "supervisorListeningIn":false,
  "monitoredUserMuted":false,
  "monitoring":false,
  "uri":"http://127.0.0.1:8080/api/v2/me/calls/013V08JRL498H10I04000VTAES00000I",
  "path":"/calls/013V08JRL498H10I04000VTAES00000I"
},
"phoneNumber":"5001",
"extensions":{
  "WrapUpTime":0,
  "BusinessCall":0
},
"messageType":"CallStateChangeMessage"
},
"channel":"/v2/me/calls"
}
```