

GENESYS

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Web Services API Reference

Set channel to Ready

Set channel to Ready

This operation is part of the Channels API section of the Web Services API.

Overview

Sets an agent's channel status to Ready, meaning that the agent is ready to receive interaction invitations for the specified media channel.

| Request URL | /api/v2/me/channels/{id} |
|-------------------|--------------------------|
| HTTP Method | POST |
| Required Features | api-multimedia |

Parameters

| Parameter | Value |
|---------------|-------|
| operationName | Ready |

Sample

Request

```
POST /api/v2/me/channels/chat
{
    "operationName": "Ready"
}
```

HTTP Response

```
{
    "statusCode": 0
}
```