

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

GetAttachment

5/10/2025

Contents

- 1 GetAttachment
 - 1.1 Overview

GetAttachment

This operation is part of the Chat API section of the Web Services API.

Overview

This request retrieves the attached documents for the specified chat interaction.

| Request URL | /api/v2/ chats/{chatId}/attachments/{attachmentId} |
|--------------------------|---|
| HTTP Method | GET |
| Required Features | api-multimedia |

Request

GET /api/v2/chats/0000Ma9B27CF003M/attachments/5555Na9B26EF003F

Response

Raw data