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Web Services API Reference

`SendStartTypingToAgentsNotification`

12/13/2025

SendStartTypingToAgentsNotification

This operation is part of the [Chat API](#) section of the [Web Services API](#).

Overview

This request sends a notification to agents who are in a conference or consultation. Customers do not see this notification.

Request URL	/api/v2/me/chats/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	SendStartTypingToAgentsNotification

Sample

Request

```
POST api/v2/me/chats/0071023821aec011
{
  "operationName": "SendStartTypingToAgentsNotification"
}
```

Response

```
{
  "statusCode": 0
}
```

Notification

```
{
  "messages": [
    {
      "index": 4,
      "from": {
```

```
        "nickname": "TestName",
        "type": "Agent",
        "participantId": "007352CE764002A3"
    },
    "timestamp": "2014-01-09 12:13:15.009+0200",
    "visibility": "Agents",
    "type": "TypingStarted",
    "timestampSeconds": 1389262395009L
}
],
"notificationType": "NewMessages",
"messageType": "MessageLogUpdated",
"chatUri": "http://localhost:8080/api/v2/chats/0000Wa9CAM6W00FY"
}
```