



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

[Assign Device](#)

5/7/2025

Assign Device

A created device can be assigned to user using different paths.

The device is unassigned from previous owner, if it was assigned previously.

The target user must have contact center agent role.

Requests

- **.../api/v2/users/{userId}/devices**
 - Assigns the device to target user
 - Requires contact center admin role.
- **.../api/v2/me/devices**
 - Assigns the device to current user
 - Requires agent role.

Example

The method to be used: POST with body containing URI of device:

```
{
  "uri": "http://172.21.16.123:8080/cloud-web/api/v2/devices/a31dff0a-
d064-4614-9f28-e044290ea266"
}
```