GENESYS™

Web Services API Reference

Save

5/5/2025

Save

This operation is part of the Email API section of the Web Services API.

Overview

Saves an email.

Request URL	/api/v2/me/emails/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	Save
email	Specified data with email parameters. (required)

Parameters

Parameter	Description
subject	A summary of the text.
bodyAsPlainText	The actual message to send. Plain text body
body	The actual message to send. Html body
mime	Multipurpose internet mail extensions. (optional)
to	One or more target email addresses. (required)
from	The email's displayed address or origin. (required)
cc	Address to send a copy of the email. When there are multiple addresses, they must be comma delimited. (optional)
bcc	Address to send a blind copy of the email. When there are multiple addresses, they must be comma delimited. (optional)

Sample

Request

```
POST api/v2/me/emails/0071023821aec011
 {
    "operationName": "Save",
    "email": {
        "body": "Feelslikegood.",
        "to": [
            "qwerty@gplus-w2k3-gf80",
            "bruce.one@witcher.xyz"
        ],
        "from": "GWS@gplus-w2k3-gf80",
        "subject": "HelloEmail"
    }
 }
```

Response

```
{
  "statusCode": 0
}
```

Notification

Here are the list of notifications received after save message

Notification with new message

```
{
    "referenceId": 38,
    "notificationType": "EmailSaved",
    "messageType": "EmailStateChangeMessage",
    "email": {
        "body": "HelloSave",
        "from": "GWS@gplus-w2k3-gf80",
        "uri": "http: //localhost: 8080/api/v2/email/01QG9WAK37H38027",
        "capabilities": [
            "Cancel",
            "Send",
            "AddComment",
            "AttachUserData",
            "UpdateUserData",
            "DeleteUserData",
            "SetDisposition",
            "SetInFocus",
            "Transfer"
        ],
        "to": [
            "qwerty@gplus-w2k3-gf80"
        ],
        "state": "Composing",
        "id": "01QG9WAK37H38027",
        "subject": "Thisisatest"
    }
```