

# **GENESYS**

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### Web Services API Reference

ForwardCallsOff

# ForwardCallsOff

This operation is part of the Voice API section of the Web Services API.

#### Overview

Cancels call forwarding for a device.

Request URL	/api/v2/me/calls/{id}
HTTP method	POST
Required features	api-voice

#### Parameters

Parameter	Value
operationName	ForwardCallsOff

## Sample

#### Request

```
POST api/v2/me/devices/efelab32-53f9-43ce-b65e-5768c61f7d4a {
   "operationName": "ForwardCallsOn",
   "destination": "5001"
}
```

#### HTTP response

```
{
   "statusCode":  0
}
```

#### CometD notification

```
{
  "data": {
    "messageType": "DeviceStateChangeMessage",
    "devices": [
    {
```

```
"id": "efelab32-53f9-43ce-b65e-5768c61f7d4a",
         "deviceState": "Active",
         "userState": {
           "id": "9430250E-0A1B-421F-B372-F29E69366DED",
           "displayName": "Ready",
"state": "Ready"
        "doNotDisturb": "Off", "forwardTo": "5001",
"voiceEnvironmentUri": "http://127.0.0.1:8080/api/v2/voice-environments/370ef5e6-9e3c-4d91-9588-7f4dfe67e011",
         "capabilities": [
           "ForwardCallsOff",
           "DoNotDisturbOn",
           "ListenIn",
           "Coach",
           "BargeIn"
      }
  "channel": "/v2/me/devices"
```