

# **GENESYS**

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# Web Services API Reference

ForwardCallsOn

# ForwardCallsOn

This operation is part of the Voice API section of the Web Services API.

## Overview

Sets call forwarding on the device to the specified destination.

Request URL	/api/v2/me/calls/{ <i>id</i> }
HTTP method	POST
Required features	api-voice

### Parameters

Parameter	Value
operationName	ForwardCallsOn
destination	The number where Web Services should forward calls.

## Sample

#### Request

```
POST api/v2/me/devices/efelab32-53f9-43ce-b65e-5768c6lf7d4a
{
    "operationName": "ForwardCallsOn",
    "destination": "5001"
}
```

#### HTTP response

```
{
    "statusCode": 0
}
```

#### CometD notification

```
{
"data": {
```

```
"messageType": "DeviceStateChangeMessage",
     "devices": [
        {
          "id": "efelab32-53f9-43ce-b65e-5768c61f7d4a",
          "deviceState": "Active",
"userState": {
            "id": "9430250E-0A1B-421F-B372-F29E69366DED",
             "displayName": "Ready",
            "state": "Ready"
          },
"phoneNumber": "5005",
"e164Number": "5005",
"telephonyNetwork": "Private",
"telephonyNetwork": "Off",
          "doNotDisturb": "Off",
"forwardTo": "5001",
"voiceEnvironmentUri": "http://127.0.0.1:8080/api/v2/voice-environments/
370ef5e6-9e3c-4d91-9588-7f4dfe67e011",
          "capabilities": [
             "ForwardCallsOff",
             "DoNotDisturbOn",
             "ListenIn",
             "Coach",
             "BargeIn"
          ]
       }
     ]
  },
   "channel": "/v2/me/devices"
}
```