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Web Services API Reference

SMS Session API

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SMS Session API

This is part of the [Multimedia Interactions API](#) section of the [Web Services API](#).

Overview

This section describes general concepts employed by the SMS Session portion of the [Web Services API](#) and provides guidance for developers building SMS Session-related client applications.

Basic SMS Session Control

- [SMS Session Resource](#)
- [Accept](#)
- [Reject](#)
- [SendMessage](#)
- [Leave](#)
- [Complete](#)

More SMS Session Controls

- [SendStartTypingNotification](#)
- [SendStopTypingNotification](#)
- [SetInFocus](#)
- [SetDisposition](#)
- [AddComment](#)
- [SendCustomNotice](#)

SMS Session User Data

- [AttachUserData](#)
- [UpdateUserData](#)
- [DeleteUserData](#)

Conferences and Transfers

- [Transfer](#)
- [Invite](#)
- [Consult](#)
- [CancelConsult](#)
- [SendToAgents](#)
- [SendStartTypingToAgentsNotification](#)
- [SendStopTypingToAgentsNotification](#)
- [RemoveParticipantFromConference](#)

Supervisor Monitoring

Monitor

Coach

BargeIn

CancelSupervisorMonitoring

Intrude

SwitchToBargeIn

SwitchToMonitor

SwitchToCoach

Get Agent Interactions