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Web Services API Reference

SMS Session Resource

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SMS Session Resource

This operation is part of the [SMS Session API](#) section of the [Web Services API](#).

Overview

The SMS session resource includes properties that describe the current state of the SMS session and the available operations given the current state. A full description of the properties included on the SMS session resource and their possible values can be found [here](#).

| | |
|--------------------------|--------------------------------|
| Request URL | /api/v2/me/smsessions?fields=* |
| HTTP Method | GET |
| Required Features | api-multimedia-chat |

Sample Data

```
GET /api/v2/me/smsessions?fields=*
{
  "state": "Chatting",
  "id": "0000Na9B26EF002G",
  "uri": "http://localhost:8080/api/v2/smsessions/0000Na9B26EF002G",
  "participants": [
    {
      "type": "Agent",
      "nickname": "Agent1",
      "participantId": "009052BDEE4A003E"
    },
    {
      "type": "Customer",
      "nickname": "PersonP",
      "participantId": "009052BDEE39003C"
    }
  ],
  "capabilities": [
    "AttachUserData",
    "UpdateUserData",
    "DeleteUserData",
    "Leave",
    "LeaveAndComplete",
    "Transfer",
    "Invite",
    "Consult"
  ],
  "userData": {
  }
}
```

Messages

To get messages for a particular SMS session the following URI needs to be called:

| | |
|--------------------------|---|
| Request URL | /api/v2/me/smsessions/{smssessionId}/messages |
| HTTP Method | GET |
| Required Features | api-multimedia-chat |

Optional URL parameters are **startIndex** and **count**.

Message Types

| Type | Description |
|---------------------|---|
| Text | Message text is placed into the text field. |
| ParticipantJoined | A participant joined the chat. The participant's information is placed into the from field. |
| ParticipantLeft | The participant left the chat. The participant's information is placed into the from field. |
| ParticipantRejoined | The participant rejoined the chat. The participant's information is placed into the from field. |
| TypingStarted | The participant started typing. If typing preview is enabled, the message text is placed into the text field. |
| TypingStopped | The participant stopped typing. |
| PushUrl | The participant sent a URL. The URL is placed into the url field. |
| Notice | The notice text is placed into the text field (optional). |
| TranscriptSaveDone | The service message type. The index field always equals -1. |

Sample Data

GET /api/v2/me/smsessions/009052BDEE39003A/messages?startIndex=1&count=10

```
{
  "messages": [
    {
      "index": 1,
      "type": "ParticipantJoined",
      "from": {
        "type": "Customer",
        "nickname": "PersonP",
        "participantId": "009052BDEE39003C"
      },
      "visibility": "All",
      "timestamp": "2013-12-27T13:16:41.000-0800"
    },
  ],
}
```

```
{
  {
    "index": 2,
    "type": "ParticipantJoined",
    "from": {
      "type": "Agent",
      "nickname": "Agent1",
      "participantId": "009052BDEE4A003E"
    },
    "visibility": "All",
    "timestamp": "2013-12-27T13:16:41.018-0800"
  },
  {
    "index": 3,
    "type": "TypingStarted",
    "from": {
      "type": "Customer",
      "nickname": "PersonP",
      "participantId": "009052BDEE39003C"
    },
    "visibility": "All",
    "timestamp": "2013-12-27T13:16:41.186-0800"
  },
  {
    "index": 4,
    "type": "Text",
    "from": {
      "type": "Customer",
      "nickname": "PersonP",
      "participantId": "009052BDEE39003C"
    },
    "text": "dddd",
    "visibility": "All",
    "timestamp": "2013-12-27T13:16:41.187-0800"
  }
}
```