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# Web Services API Reference

SetDisposition

5/10/2025

# SetDisposition

This operation is part of the [SMS Session API](#) section of the [Web Services API](#).

## Overview

This sets the disposition for a specified SMS session using the provided parameters. It will be processed by updating the key in the user data.

|                          |                            |
|--------------------------|----------------------------|
| <b>Request URL</b>       | /api/v2/me/smsessions/{id} |
| <b>HTTP Method</b>       | POST                       |
| <b>Required Features</b> | api-multimedia             |

## Parameters

| Parameter      | Value                                                                                                                                                                   |
|----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| operationName  | SetDisposition                                                                                                                                                          |
| disposition    | A string value to be used for the SMS session disposition.                                                                                                              |
| dispositionKey | An optional string value to be used for the userdata key for the SMS session disposition. If not specified, the disposition key configured for the server will be used. |

## Sample

### Request

```
POST api/v2/me/smsessions/0000Na9B26EF003M
```

```
{
  'operationName': 'SetDisposition',
  'dispositionKey': 'DispositionCode',
  'disposition': 'IssueResolved'
}
```

### Response

```
{
  "statusCode": 0
}
```

```
}
```

## Notification

```
{
  u'referenceId': 34,
  u'smsession': {
    u'participants': [
      {
        u'nickname': u'TestName',
        u'type': u'Agent',
        u'participantId': u'009052C73228006D'
      },
      {
        u'nickname': u'FirstL',
        u'type': u'Customer',
        u'participantId': u'009052C73223006B'
      }
    ],
    u'state': u'Chatting',
    u'id': u'0000Na9B26EF003M',
    u'capabilities': [
      u'Transfer',
      u'Complete',
      u'Leave',
      u'InFocus',
      u'SendMessage',
      u'SendStartTypingNotification',
      u'SendStopTypingNotification'
    ],
    "userData": {
      "DispositionCode": "IssueResolved"
    },
    u'uri': u'http: //localhost:8080/api/v2/smsessions/0000Na9B26EF003M'
  },
  u'notificationType': u'PropertiesUpdated',
  u'messageType': u'SMSsessionStateChangeMessage'
}
```