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# Web Services API Reference

Workbins API

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# Workbins API

This is part of the [Multimedia Interactions API](#) section of the [Web Services API](#).

## Overview

A Workbin is a queue that holds interactions for a specific place or user.

### Resources

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Remove Response Template to Agents  
Favorites

### Basic Response Template Control

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[Get Workbins](#)  
[Get Workbin Content](#)  
[Add Interaction to Workbin](#)  
[Pull Interaction from Workbin](#)  
[Subscribe to Workbin Notifications](#)  
[Unsubscribe from Workbin Notifications](#)

### Workbin Control for Supervisors

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[PullInteractionFromWorkbin for Supervisor](#)  
[AddInteractionToWorkbin for Supervisor](#)

### Group Workbin

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[GetGroupWorkbinContent](#)  
[AddInteractionToGroupWorkbin](#)  
[PullInteractionFromGroupWorkbin](#)  
[SubscribingToGroupWorkbinNotifications](#)  
[UnsubscribingFromGroupWorkbinNotifications](#)