



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services and Applications Configuration Guide

KPI

12/17/2025

KPI

Workspace Web Edition provides the following options for managing KPIs:

Contents

- [1 KPI](#)
 - [1.1 kpi.displayed-kpis](#)

kpi.displayed-kpis

- Default Value: *An empty string.*
- Valid Values: A comma-separated list of KPI names.
- Changes take effect: When the session is started or restarted.
- Description: Specifies the KPIs that are displayed to the agent. The KPI names refer to the names of the Application Option sections that define the KPIs.