

## **GENESYS**<sup>®</sup>

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## Web Services and Applications Configuration Guide

Web Services and Applications Configuration Guide

5/6/2025

## Web Services and Applications Configuration Guide

Welcome to the *Web Services and Applications Configuration Guide*. Here you'll find everything you need to configure the user interfaces that are included in Web Services and Applications. The following UIs are currently offered:

- Workspace Web Edition
- Gplus Adapter for Salesforce

## Important

Beginning with version GWS 8.6 and later, the Gplus Adapter for Salesforce is based on Workspace Web Edition (WWE) only.

Before you get started, you must first follow the steps in the Web Services and Applications Deployment Guide.

Workspace Web Edition	Gplus Adapter for Salesforce
Configuration and Administration by Using Options and Annexes Provisioning Workspace Web Edition Configuration Options Configuration option database	Provisioning Gplus Adapter for Salesforce Setting up features in Gplus Adapter for Salesforce