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Web Services API Reference

[RemoveAttachment](#)

12/14/2025

RemoveAttachment

This operation is part of the [Chat API](#) section of the [Web Services API](#).

Overview

This request removes a document from the specified chat.

Request URL	/api/v2/me/chats/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	RemoveAttachment
documentId	The ID of the document.

Sample

Request

```
POST api/v2/me/chats/0001PaBMY3600R8
```

```
{
  "operationName": "RemoveAttachment",
  "documentId": "0000YaB6ARKB0019"
}
```

Response

```
{
  "statusCode": 0
}
```

Notification

```
{
  "chat": {
```

```
"capabilities": [
  "Transfer",
  "Leave",
  "Invite",
  "Consult",
  "SetInFocus",
  "SetDisposition",
  "AttachUserData",
  "DeleteUserData",
  "UpdateUserData",
  "Complete",
  "SendMessage",
  "SendUrl",
  "SendStartTypingNotification",
  "SendStopTypingNotification",
  "SendCustomNotice"
],
"chatType": "Inbound",
"id": "0001PaBMY3600R8",
"interactionQueue": "CloudPoDSimpleChatInQ",
"participants": [
  {
    "id": "009F5790DA860063",
    "nickname": "FirstStep",
    "participantId": "009F5790DA860063",
    "type": "Customer",
    "visibility": "All"
  },
  {
    "id": "009F5790DA8A0065",
    "nickname": "PoD service",
    "participantId": "009F5790DA8A0065",
    "type": "External",
    "visibility": "All"
  },
  {
    "id": "009F5790DA8D0066",
    "nickname": "TestName",
    "participantId": "009F5790DA8D0066",
    "path": "/users/0bcb93c9854f41d6ad89344047ec3223",
    "type": "Agent",
    "uri": "http://.../api/v2/users/0bcb93c9854f41d6ad89344047ec3223",
    "visibility": "All"
  }
],
"receivedDate": "2016-07-21 17:21:58.000+0300",
"state": "Chatting",
"suggestedQueueUri": [
  "http://.../api/v2/queues/62464e99-53c8-4fda-9cfd-c63dee679c6d"
],
"threadId": "0001PaBMY3600R9",
"uri": "http://.../api/v2/chats/0001PaBMY3600R8",
"userData": {
  "CBR-IT-path_DBIDs": "",
  "CBR-Interaction_cost": "",
  "CBR-actual_volume": "",
  "CBR-contract_DBIDs": "",
  "ChatServerAppName": "esv_chat_srv_851",
  "ChatServerDBID": "159",
  "ChatServerHost": "dev-ip9-152.gws.genesys.com",
  "ChatServerPort": "7160",
  "CustomerSegment": "default",
  "IW_BundleUid": "956afe42-a48b-46dc-2c8a-e897c91d98e2",
```

```

    "IW_CaseUid": "5f4637a3-fdfc-4f7e-03ba-22b897ab86d6",
    "IdentifyCreateContact": "3",
    "OccuredAt": "2016-07-21T14:22:02Z",
    "PegAG?:2>1": 1,
    "RRequestedSkillCombination": "",
    "RRequestedSkills": null,
    "RStrategyDBID": "472",
    "RStrategyName": "CloudPoDSimpleChatInStrategy",
    "RTargetAgentGroup": "?:2>1",
    "RTargetAgentSelected": "a1",
    "RTargetObjSelDBID": "",
    "RTargetObjectSelected": "?:2>1",
    "RTargetPlaceSelected": "a1",
    "RTargetRequested": "?:2>1",
    "RTargetRuleSelected": "",
    "RTargetTypeSelected": "2",
    "RTenant": "Environment",
    "RVQDBID": "",
    "RVQID": "",
    "ServiceObjective": 0,
    "ServiceType": "default",
    "Subject": "Test_V2",
    "TimeZone": "120"
  },
  "messageType": "ChatStateChangeMessage",
  "notificationType": "AttachmentRemoved"
}

```