

GENESYS

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Web Services API Reference

Set all channels to Ready

Set all channels to Ready

This operation is part of the Channels API section of the Web Services API.

Overview

Sets all of an agent's channel statuses to Ready, meaning that the agent is ready to receive interaction invitations for all media channels.

Request URL	/api/v2/me
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	Ready
workmode	This optional parameter specifies which workmode is applied to the Ready operation. Valid values are ManualIn and AutoIn. Note: workmode will be applied for voice channel only.

Sample

```
POST /api/v2/me
{
    "operationName": "Ready"
}
```

HTTP Response

```
{
    "statusCode": 0
}
```