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# Web Services API Reference

SetInFocus

12/15/2025

# SetInFocus

This operation is part of the [Chat API](#) section of the [Web Services API](#).

## Overview

This request sets the SetInFocus parameter for a chat interaction.

This parameter is useful when an agent is handling more than one interaction and aids in the proper reporting of time spent on each interaction.

<b>Request URL</b>	/api/v2/me/chats/{id}
<b>HTTP Method</b>	POST
<b>Required Features</b>	api-multimedia

## Parameters

Parameter	Value
operationName	SetInFocus
inFocus	Boolean parameter <b>true</b> or <b>false</b>

## Sample

### Request

```
POST api/v2/me/chats/0071023821aec011
{
  "operationName": "SetInFocus",
  "inFocus": [true or false]
}
```

### Response

```
{
  "statusCode": 0
}
```