

GENESYS

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Web Services API Reference

Unassign Device

Unassign Device

A device can be unassigned from an agent by using DELETE method:

Requests

- ...api/v2/users/{userid}/devices/{deviceid}
 - Unassigns device from target user
 - Requires contact center admin role
- ...api/v2/me/devices/{deviceid}
 - Unassigns device from current user
 - Requires contact center agent role.

Example

DELETE .../api/v2/users/{user_id}/devices/{device_id}