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Web Services API Reference

DeleteUserData

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DeleteUserData

This operation is part of the [Email API](#) section of the [Web Services API](#).

Overview

Deletes the specified user data key value data from an email interaction.

Request URL	/api/v2/me/emails/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	DeleteUserData
userData	The key value data to deletee.

Sample

Request

```
POST api/v2/me/chats/0071023821aec011
{
  "operationName": "DeleteUserData",
  "keys": ["UserData1"]
}
```

Response

```
{
  "statusCode": 0
}
```

Notification

```
{
  "referenceId": 15,
  "notificationType": "PropertiesUpdated",
}
```

```
"messageType": "EmailStateChangeMessage",
"email": {
  "userData": {
    "Header_Content-Type": "multipart/mixed;boundary="=====0439449828==",
    "RTargetTypeSelected": "2",
    "RTargetObjectSelected": "E-maildistributionforprocessing",
    "_ContainsAttachment": "false",
    "CBR-actual_volume": "",
    "RVQID": "",
    "To": "htcc@gplus-w2k3-gf80",
    "Header_Date": "Tue,
11Mar201410: 21: 56+0200",
    "_AttachmentsSize": "0",
    "_AutoReplyCount": 0,
    "RTargetObjSelDBID": "114",
    "DISP_KEY": "resolved",
    "Header_MIME-Version": "1.0",
    "Mailbox": "htcc@gplus-w2k3-gf80.emea.int.genesyslab.com",
    "CBR-Interaction_cost": "",
    "CBR-contract_DBIDs": "",
    "ContactId": "0000Wa9CAM6W018X",
    "RTargetAgentSelected": "12345",
    "CBR-IT-path_DBIDs": "",
    "RTargetAgentGroup": "E-maildistributionforprocessing",
    "RTargetRuleSelected": "",
    "FromPersonal": "",
    "UserData2": 123456789,
    "RTargetPlaceSelected": "a1",
    "_AttachmentFileNames": "",
    "RTenant": "Environment",
    "RRequestedSkills": None,
    "Origination_Source": "Email",
    "RRequestedSkillCombination": "",
    "RVQDBID": "",
    "RStrategyDBID": "785",
    "CustomerSegment": "default",
    "ServiceType": "default",
    "FromAddress": "qwerty@hpe-voicevm-34-23.genesyslab.com",
    "ServiceObjective": 0,
    "Header_Message-ID": "<ui4yzw6iz7enolp.110320141021@192.168.67.43>",
    "PegAGE-maildistributionforprocessing": 1,
    "RTargetRequested": "E-maildistributionforprocessing",
    "EmailAddress": "qwerty@hpe-voicevm-34-23.genesyslab.com",
    "RStrategyName": "SimpleEmailInStrategy",
    "Subject": "Test_V2"
  },
  "from": "qwerty@hpe-voicevm-34-23.genesyslab.com",
  "contactId": "0000Wa9CAM6W018X",
  "capabilities": [
    "Reply",
    "ReplyAll",
    "Transfer",
    "AddComment",
    "AttachUserData",
    "UpdateUserData",
    "DeleteUserData",
    "SetDisposition",
    "SetInFocus",
    "Complete"
  ],
  "uri": "http://localhost:8080/api/v2/email/00012a9HEEG030Q6",
  "to": [
    "htcc@gplus-w2k3-gf80"
  ]
}
```

```
    ],  
    "state": "Processing",  
    "revelantResponseTemplateGroups": [  
  
    ],  
    "id": "00012a9HEEG030Q6",  
    "subject": "Test_V2"  
  }  
}
```