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Web Services API Reference

Error handling

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Error handling

Web Services API handles errors in two different ways, depending on the nature of the error and the type of API.

If a requested operation can't be processed and sent to T-Server, the HTTP request returns an error code with supporting error details. For example, you might see the following response when the T-Server connection is unavailable:

```
HTTP 503
{
  "statusCode":4,
  "statusMessage": "Voice service is not available at this time"
}
```

For reference, a successful response looks like this:

```
HTTP 200
{
  "statusCode": 0
}
```

Tip

Check out [Return values](#) for details about which status codes Web Services supports.

The other way the Web Services can handle errors is by delivering the error to the client asynchronously using a [CometD notification](#). For example, the Voice API returns a separate message type called [ErrorMessage](#), while the Twitter API returns the `errorMessage` property on its [TweetOperationResponse](#) message. Details about specific error notifications are available on the "CometD notifications" page in each Web Services API.