

GENESYS

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Web Services API Reference

SendMessage

SendMessage

This operation is part of the Facebook Private Messaging API section of the Web Services API.

Overview

This request sends a text message to all Facebook session participants.

Request URL	/api/v2/me/facebooksessions/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	SendMessage
text	The text to send to the customer.

Sample

Request

```
POST api/v2/me/facebooksessions/0071023821aec011
{
    "operationName": "SendMessage",
    "text": "How may I help you?"
}
```

Response

```
{
    "statusCode": 0
}
```

Notification

Here is the list of notifications received after sending a new message:

Notification with new message