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Web Services API Reference

SendToAgents

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SendToAgents

This operation is part of the [Facebook Private Messaging API](#) section of the [Web Services API](#).

Overview

This request sends a text message only to agents who are in a conference or in a consulting Facebook chat.

Request URL	/api/v2/me/facebooksessions/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	SendToAgents
text	The text to send to agents

Sample

Request

```
POST api/v2/me/facebooksessions/0071023821aec011
{
  "operationName": "SendToAgents",
  "text": "We need your help?"
}
```

Response

```
{
  "statusCode": 0
}
```

Notification

Here is the list of notifications received after sending a new message only for agents:

Notification with new message

```
{
  "facebooksessionUri": "http://192.168.83.25: 8090/api/v2/facebooksessions/
0002EaAY01MT007J",
  "messages": [
    {
      "index": 5,
      "from": {
        "participantId": "007356276D330155",
        "type": "Agent",
        "uri": "http://192.168.83.25: 8090/api/v2/users/
5e101708f14442c7ab79814bb4f799b2",
        "visibility": "All",
        "path": "/users/5e101708f14442c7ab79814bb4f799b2",
        "nickname": "TestName",
        "id": "007356276D330155"
      },
      "text": "Helloagentslave",
      "visibility": "Agents",
      "timestamp": "2015-10-2113: 48: 16.000+0300",
      "type": "Text",
      "timestampSeconds": 1445424496000L
    }
  ],
  "facebooksessionPath": "/facebooksessions/0002EaAY01MT007J",
  "messageType": "MessageLogUpdated",
  "notificationType": "NewMessages"
},
"channel": "/v2/me/facebooksession"
}
```