



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

[Get Chained Record](#)

12/12/2025

Get Chained Record

This operation is part of the [Outbound API](#) section of the [Web Services API](#).

Overview

Returns the chained outbound record.

Request URL	/api/v2/me/outbound-records/<record-handle>
HTTP Method	POST
Required Features	api-voice-outbound

Parameters

Parameter	Type	Value	Required
operationName	String	GetChainedRecord	Yes
applicationId	Integer	The unique identifier of the OCS application.	Yes
campaignName	String	The name of the outbound campaign used for this operation.	Yes
devicePath	String	The relative path to the device used for sending the TLib request.	Yes
referenceId	String	A unique identifier used to map the API call to the CometD response. If the request contains a referenceId, Web Services sends an acknowledgement or other event with the same reference ID via CometD.	No

Samples

Request

```
POST /api/v2/me/outbound-records/7
{
  'devicePath': '/devices/c259da54-7c22-4a43-9440-77a92facc86b',
  'operationName': 'GetChainedRecord',
  'applicationId': 134,
  'campaignName': 'Campaign1',
  'referenceId': '123456789'
}
```

HTTP Response

```
{
  "statusCode": 0
}
```

CometD Response

```
[
  {
    'data':
    {
      'record':
      {
        'devicePath': '/devices/
c259da54-7c22-4a43-9440-77a92facc86b',
        'callingList': 'CallingList1',
        'applicationId': 134,
        'recordHandle': 7,
        'campaignName': 'Campaign1'
      },
      'notificationType': 'ChainedRecordsDataEnd',
      'messageType': 'OutboundRecordMessage',
      'referenceId': '123456789'
    },
    'channel': '/v2/me/outbound'
  },
  {
    'data':
    {
      'metrics':
      {
        'eventProcessing':
        {
          'serverGenerationTimestamp': 1433915532887,
          'nodeProcessingTimeNanos': 6518539,
          'serverProcessingTimeTotalMs': 6
        }
      },
      'userData':
      {
        'GSW_APPLICATION_ID': 134,
        'GSW_RECORD_HANDLE': 7,
        'GSW_USER_EVENT': 'ChainedRecordsDataEnd',
      }
    }
  }
]
```

```
        'GSW_CALLING_LIST': 'CallingList1',
        'GSW_CAMPAIGN_NAME': 'Campaign1',
        'GSW_CHAIN_ID': 1
      },
      'deviceId': 'c259da54-7c22-4a43-9440-77a92facc86b',
      'messageType': 'DeviceUserEventMessage'
    },
    'channel': '/me/internal'
  },
  {
    'successful': True,
    'advice':
    {
      'interval': 0,
      'timeout': 30000,
      'reconnect': 'retry'
    },
    'id': '16',
    'channel': '/meta/connect'
  }
]
```