

GENESYS

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Web Services API Reference

Outbound Record Resource

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The Outbound Record resource contains information about records, including the calling list and other attached data. Outbound records have the following endpoints: /api/v2/me/outbound-records and /api/v2/me/outbound-records/<record-handle>.

Sample Data

```
{
  'campaignName': 'Campaign1',
  'devicePath': '/devices/68b39a39-dfb5-417d-9efe-93c03a1375af',
  'callingList': 'CallingList1',
  'applicationId': 134,
  'recordHandle': 6
}
```

Resource Details

Field	Description
campaignName	The name of the outbound campaign.
devicePath	The path to a device.
callingList	The name of the calling list used by the campaign.
applicationId	The Outbound Contact Server application ID.
recordHandle	The identifier for the record.