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Web Services API Reference

DeleteUserData

12/12/2025

DeleteUserData

This operation is part of the [Twitter API](#) section of the [Web Services API](#).

Overview

Deletes the specified key value data from an interaction's UserData.

Request URL	/api/v2/me/tweets/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	DeleteUserData
keys	The user key value data to delete.

Samples

Request

```
POST api/v2/me/tweets/01QQQG2MU214P05N
{
  "operationName": "DeleteUserData",
  "keys": ["UserData1"]
}
```

HTTP Response

```
{
  "statusCode": 0,
  "referenceId": 31
}
```

CometD Response

```
{
  "twitter": {
```

```
"userData": {
  "_twitterUserImageUrl": "http: //abs.twimg.com/sticky/default_profile_images/
default_profile_1_normal.png",
  "FirstName": "Oleg",
  "LastName": "Witcher",
  "RTargetObjectSelected": "SocialMediaAgentGroup",
  "RVQDBID": "",
  "_twitterUserStatusesCount": "2",
  "CBR-actual_volume": "",
  "RVQID": "",
  "_twitterMsgType": "Status",
  "Screen_Sentiment_ScreenRuleName": "",
  "_twitterMsgPlainText": "On12: 58: 911/5/2013,
Pcreatedapostsayinghelloworld!.",
  "_umsRequestId": "14",
  "_umsChannel": "channel-twitter",
  "_twitterUserId": "2175525290",
  "_twitterIsRetweet": "false",
  "Screen_Actionability_CtgName": "",
  "desktop_expand": "1",
  "RTargetObjSelDBID": "117",
  "CBR-Interaction_cost": "",
  "_umsInboundIxnSubmittedBy": "Cloud_localhost",
  "Screen_Sentiment_CtgRelevancy": "",
  "Screen_Actionability_CtgRelevancy": "",
  "desktop_sentiment": "Neutral",
  "_twitterUserCreatedAt": "2013-11-05T06: 56: 43Z",
  "_umsMediaType": "twitter",
  "desktop_actionable": "1",
  "_twitterFromAddr": "vitaliy_onv",
  "RRequestedSkills": None,
  "CBR-contract_DBIDs": "",
  "ContactId": "0000Ka96XNNU4488",
  "RTargetAgentSelected": "a1",
  "_twitterUserName": "OlegWitcher",
  "Classify_Sentiment_CtgRelevancy": "",
  "CBR-IT-path_DBIDs": "",
  "Classify_Actionability_CtgRelevancy": "",
  "Classify_Actionability_CtgName": "",
  "Classify_Sentiment_CtgId": "",
  "RTargetRuleSelected": "",
  "_twitterFromUserId": "2175525290",
  "_umsMediaAccount": "2175525290",
  "PegAGSocialMediaAgentGroup": 1,
  "UserData2": 123456789,
  "RTargetPlaceSelected": "a1",
  "ContactCreated": "false",
  "ContactIdList": "0000Ka96XNNU4488",
  "RTenant": "Environment",
  "_twitterToAddr": "vitaliy_onv",
  "_umsFromAddr": "vitaliy_onv",
  "Classify_Sentiment_CtgName": "",
  "IxnAlreadyCreatedInUCS": "1",
  "RouterData70": "(\"t\"=\"1383649092 0\")",
  "_twitterUserScreenName": "vitaliy_onv",
  "_twitterUserFriendsCount": "0",
  "_twitterUserIsFriend": "false",
  "Screen_Actionability_ScreenRuleName": "",
  "_twitterSource":
"<a href='http://www.kaermorhen.ru' rel='nofollow'>Witcher_APP</a>",
  "KloutId": "",
  "RRequestedSkillCombination": "",
  "_umsChannelInfo": {
```

```
        "_twitterUserId": "2175525290",
        "_twitterUserImageUrl": "http://abs.twimg.com/sticky/default_profile_images/default_profile_1_normal.png",
        "_twitterUserName": "OlegWitcher",
        "_twitterSourceNickName": "TwitterApplicationSmServer-1",
        "_twitterUserScreenName": "vitaliy_onv"
    },
    "_twitterMsgId": "58765591",
    "RStrategyName": "TwitterAgentDeliveryStrategy",
    "RStrategyDBID": "985",
    "_twitterIsFavorited": "false",
    "CustomerSegment": "default",
    "_twitterUserIsFollower": "false",
    "Classify_Actionability_CtgId": "",
    "ServiceType": "default",
    "_umsChatPossible": "false",
    "Screen_Sentiment_CtgName": "",
    "_twitterUserUtcOffset": "-1",
    "_twitterQueryName": "stream-user",
    "ServiceObjective": 0,
    "NumberOfContactsFound": "1",
    "_twitterUserLanguage": "r",
    "FromAddress": "vitaliy_onv(OlegWitcher)",
    "RTargetRequested": "SocialMediaAgentGroup",
    "RTargetAgentGroup": "SocialMediaAgentGroup",
    "ClassifiedAndScreened": "1",
    "_twitterRetweetCount": "0",
    "_umsMsgPlainText": "On12: 58: 911/5/2013,
Pcreatedapostsayinghelloworld!.",
    "_twitterUserFollowersCount": "0",
    "RTargetTypeSelected": "2",
    "_twitterCreatedAt": "2013-11-05T10: 58: 12Z",
    "Subject": "On12: 58: 911/5/2013,
Pcreatedapos...",
    },
    "from": "vitaliy_onv(OlegWitcher)",
    "receivedDate": "2015-03-02T14: 23: 11.000+0200",
    "suggestedQueueUris": [

    ],
    "capabilities": [
        "Reply",
        "Transfer",
        "AddComment",
        "AttachUserData",
        "UpdateUserData",
        "DeleteUserData",
        "SetDisposition",
        "SetInFocus",
        "Complete"
    ],
    "uri": "http://192.168.83.25: 8080/api/v2/tweet/01QQQG2MU214P05N",
    "state": "Processing",
    "contactId": "0000Ka96XNNU4488",
    "revelantResponseTemplateGroups": [

    ],
    "message": "On12: 58: 911/5/2013,
Pcreatedapostsayinghelloworld!.",
    "id": "01QQQG2MU214P05N",
    "twitterType": "Inbound",
    "subject": "On12: 58: 911/5/2013,
Pcreatedapos..."
```

```
{  
  },  
  "referenceId": 31,  
  "notificationType": "PropertiesUpdated",  
  "messageType": "TwitterStateChangeMessage"  
}
```