



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

[Get all Users](#)

12/12/2025

Get all Users

This operation is part of the [Users API](#) section of the [Web Services API](#).

Overview

Returns a list of URIs for all agents in the contact center.

Request URL	/api/v2/users
HTTP Method	GET
Required Features	api-provisioning-read

Samples

Request

GET /api/v2/users

HTTP Response

```
{
  "statusCode":0,
  "paths":[
    "/users/08df75688083495ca758b260d1af0ceb",
    "/users/1e6def1758784546a610039f94bf254d",
    "/users/2a15e4769d26463bbb49ece83e827bce",
    "/users/322e8928faa14ee7990d1deb90c9a8b4",
    "/users/acfeed1c38824f2582ca822fb62d6f81"
  ],
  "uris":[
    "http://198.51.100.23:8090/api/v2/users/08df75688083495ca758b260d1af0ceb",
    "http://198.51.100.23:8090/api/v2/users/1e6def1758784546a610039f94bf254d",
    "http://198.51.100.23:8090/api/v2/users/2a15e4769d26463bbb49ece83e827bce",
    "http://198.51.100.23:8090/api/v2/users/322e8928faa14ee7990d1deb90c9a8b4",
    "http://198.51.100.23:8090/api/v2/users/acfeed1c38824f2582ca822fb62d6f81"
  ],
  "totalCount":5
}
```