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Web Services API Reference

[Update User](#)

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Update User

This operation is part of the [Users API](#) section of the [Web Services API](#).

Overview

Updates a user in the contact center (requires an administrator role).

Request URL	/api/v2/users/{userid}
HTTP Method	PUT
Required Features	api-provisioning-write

Samples

Request

```
PUT http://localhost:8080/api/v2/users/<userId>
{
  "firstName":"Some first name"
}
```

HTTP Response

```
{
  "statusCode": 0
}
```

Important

Changing the userName is not allowed.

Request

```
PUT http://localhost:8080/api/v2/users/<userId>
{
  "userName":"Operation forbidden is expected"
}
```

HTTP Response

400 FORBIDDEN

```
{
  "statusCode": "3",
  "statusMessage": "This operation is not allowed: 'userName' is a read-only property"
}
```

Important

Administrators cannot remove the admin role from themselves.

Request

```
PUT http://localhost:8080/api/v2/users/<adminUserId>
{
  "roles": ["ROLE_AGENT"]
}
```

HTTP Response

400 FORBIDDEN

```
{
  "statusCode": "2",
  "statusMessage": "You cannot remove role 'ROLE_ADMIN' from yourself."
}
```