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Web Services API Reference

[Subscribe To Workbin Notifications](#)

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Subscribe To Workbin Notifications

This operation is part of the [Workbins API](#) section of the [Web Services API](#).

Overview

Agent can observe what is happening in a workbin by subscribing to a Workbin's [CometD notifications](#).

Samples

Subscribe to Workbin Notifications

Request URL	<code>/api/v2/me/workbins/{workbinId}</code> OR <code>/api/v2/workbins/{workbinId}</code>
HTTP Method	POST
Required Features	api-multimedia

Request

```
POST api/v2/me/workbins/aee812a5-7396-4dd9-b180-230f1c1fb085
{
  "operationName": "Subscribe"
}
```

HTTP Response

```
{
  "statusCode": 0,
  "referenceId": 14
}
```

CometD Response

```
{
  "stateResource": "Subscribed",
  "id": "aee812a5-7396-4dd9-b180-230f1c1fb085",
  "messageType": "WorkbinSubscriptionStateChangeMessage"
}
```

Subscribe to Multiple Workbin Notifications

Request URL	/api/v2/me/ workbins?workbinIds=workbinId1,workbinId2,... OR /api/v2/workbins?workbinIds=workbinId1,workbinId2,...
HTTP Method	POST
Required Features	api-multimedia

Request

```
POST /api/v2/me/  
workbins?workbinIds=aee812a5-7396-4dd9-b180-230f1c1fb085,a91ee1c2-9cfe-43b6-8193-fd39cd89d5b4  
{  
  "operationName": "Subscribe"  
}
```

HTTP Response

```
{  
  "statusCode": 0,  
  "referenceIds": {  
    "a91ee1c2-9cfe-43b6-8193-fd39cd89d5b4": 57,  
    "aee812a5-7396-4dd9-b180-230f1c1fb085": 56  
  }  
}
```

CometD Responses

```
{  
  "stateResource": "Subscribed",  
  "id": "aee812a5-7396-4dd9-b180-230f1c1fb085",  
  "messageType": "WorkbinSubscriptionStateChangeMessage"  
}  
  
{  
  "stateResource": "Subscribed",  
  "id": "a91ee1c2-9cfe-43b6-8193-fd39cd89d5b4",  
  "messageType": "WorkbinSubscriptionStateChangeMessage"  
}
```

Subscribe to Workbin Notifications by User

Request URL	/api/v2/users/{userId}/workbins/{workbinId}
HTTP Method	POST
Required Features	api-multimedia

Request

```
POST api/v2/users/e6f2ad1b26ea4e9b8dd907eabe167522/workbins/  
aee812a5-7396-4dd9-b180-230f1c1fb085  
{  
  "operationName": "Subscribe"
```

```
}
```

HTTP Response

```
{
  "statusCode": 0,
  "referenceId": 13
}
```

CometD Response

```
{
  "workbinUserId": "e6f2ad1b26ea4e9b8dd907eabe167522",
  "stateResource": "Subscribed",
  "id": "aee812a5-7396-4dd9-b180-230f1c1fb085",
  "messageType": "WorkbinSubscriptionStateChangeMessage"
}
```

Subscribe to Multiple Workbin Notifications by User

Request URL	/api/v2/users/{userId}/workbins?workbinIds=workbinId1,workbinId2,...
HTTP Method	POST
Required Features	api-multimedia

Request

```
POST /api/v2/users/e6f2ad1b26ea4e9b8dd907eabe167522/
workbins?workbinIds=aee812a5-7396-4dd9-b180-230f1c1fb085,
aee812a5-7396-4dd9-b180-230f1c1fb085
{
  "operationName": "Subscribe"
}
```

HTTP Response

```
{
  "statusCode": 0,
  "referenceIds": {
    "a91eelc2-9cfe-43b6-8193-fd39cd89d5b4": 133,
    "aee812a5-7396-4dd9-b180-230f1c1fb085": 134
  }
}
```

CometD Responses

```
{
  "stateResource": "Subscribed",
  "id": "aee812a5-7396-4dd9-b180-230f1c1fb085",
  "messageType": "WorkbinSubscriptionStateChangeMessage"
}

{
  "stateResource": "Subscribed",
  "id": "a91eelc2-9cfe-43b6-8193-fd39cd89d5b4",
  "messageType": "WorkbinSubscriptionStateChangeMessage"
}
```