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Web Services API Reference

Workbins API

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Workbins API

This is part of the [Multimedia Interactions API](#) section of the [Web Services API](#).

Overview

A Workbin is a queue that holds interactions for a specific place or user.

Resources

Remove Response Template to Agents Favorites

Basic Response Template Control

[Get Workbins](#)

[Get Workbin Content](#)

[Add Interaction to Workbin](#)

[Pull Interaction from Workbin](#)

[Subscribe to Workbin Notifications](#)

[Unsubscribe from Workbin Notifications](#)

Workbin Control for Supervisors

[PullInteractionFromWorkbin for Supervisor](#)

[AddInteractionToWorkbin for Supervisor](#)

Group Workbin

[GetGroupWorkbinContent](#)

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