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Web Services API Reference

CometD notifications

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CometD notifications

You can subscribe to the `/v2/me/workitems` topic to receive **CometD** notifications for the Workitem API. This topic provides messages related to workitems, including changes to workitem state and updates to workitem data. It supports the following message types:

- **WorkitemStateChangeMessage**

WorkitemStateChangeMessage

Property	Description
data	The data element is present in all CometD notifications and is the root JSON element. You can use <code>data.messageType</code> to identify the message and determine what other properties should be present.
data.messageType	This property identifies the message type, in this case <code>WorkitemStateChangeMessage</code> .
data.notificationType	This property further identifies the type of notification and can have one of the following values: <ul style="list-style-type: none">• <code>StatusChange</code> — The status of the workitem has changed.• <code>PropertiesUpdated</code> — The workitem data has changed.• <code>Error</code> — This is sent when an operation on the workitem resource fails.
data.workitem	A workitem resource with the updated state and capabilities.
data.referenceId	The reference identifier is used to link the notification to the original request that created it.

Example

```
{
  "data":{
    "workitem":{
      "state":"Processing",
      "capabilities":[
        "Transfer",
        "AttachUserData",
        "UpdateUserData",
        "DeleteUserData",
        "SetInFocus",
        "Complete"
      ],
    },
  },
}
```

```
    "id": "03W0GH2KD56YV000",
    "workitemType": "Inbound",
    "uri": "http://10.10.15.212:9090/api/v2/workitems/03W0GH2KD56YV000"
  },
  "referenceId": 8,
  "notificationType": "StatusChange",
  "messageType": "WorkitemStateChangeMessage"
}
```