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# Web Services and Applications Deployment Guide

Support for Interaction Server Cluster

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# Support for Interaction Server Cluster

Web Services supports Interaction Server Cluster deployment for load balancing. For more information on cluster deployments, suggested configurations, and the configuration procedure, see [Interaction Server Cluster](#).

## Special considerations

The Cloud Cluster can have one of the following connections:

- Direct connections to Interaction Server Pair
- Connection to an Application Cluster that contains a list of Interaction Server Proxies

The Cloud Cluster cannot support both connection options listed above.

When you configure the connection, the **Application Parameters** field must include the following string:

```
clusterType=eservices
```

**New** ✕

**Server \***  
IxnServerProxy\_Cluster 📁

**Port ID \***  
default ▼

**Connection Protocol**  
▼

**Local Timeout**  
0

**Remote Timeout**  
0

**Trace Mode \***  
Unknown Trace Mode ▼

**Transport Protocol Parameters**

**Application Parameters**  
clusterType=eservices

OK Cancel