

GENESYS

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Web Services and Applications Deployment Guide

Load balancing

Load balancing

Web Services supports any third-party load balancer that supports sticky sessions. You should configure session affinity (sticky sessions) based on JSESSIONID. Once your load balancer is set up, you can use the following URL for health checks: http://<Web Services Host>:<Web Services Port>/api/v2/diagnostics/version.

If you are configuring your solution to use Hypertext Transfer Protocol over Secure Socket Layer, you do not need to set up HTTPS between your load balancer and Web Services.

Important

Web Services and Applications does not currently support web sockets.