

GENESYS

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Web Services and Applications Deployment Guide

SAML authentication

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Web Services supports Security Assertion Markup Language (SAML) for single sign-on (SSO) authentication.

Configuring SAML

To enable SAML, make the following configuration changes in the serverSettings section of the **application.yaml** file on each of your Web Services nodes (**server-settings.yaml** if you're installing Web Services and Applications version 8.5.201.09 or earlier):

Start

- 1. Set the following options in the SSL and CA section:
 - caCertificate should point to a JKS key storage that includes the SAML encryption key. See Generating security keys for details.
 - jksPassword should be the password for the **caCertificate** key storage.
- 2. Set the following option in the SAML section:
 - samlSettings the following properties are mandatory:
 - encryptionKeyName
 - signingKeyName
 - identityProviderMetadata
- 3. Save the changes to the file. Your configuration should look something like this:

```
# SSL and CA
caCertificate: /Users/samluser/Documents/Keys/keystore.jks
jksPassword: password

# SAML
samlSettings:
    serviceProviderEntityId: genesys.staging.htcc
    encryptionKeyName: client
    signingKeyName: client
    identityProviderMetadata: /Users/samluser/Documents/Metadata/idp-metadata.xml
```

- 4. To activate SAML authentication, append the browser URL for Workspace Web Edition with ?authType=saml.
- 5. To enable extended SAML logging, add the following string to logback.xml file: <logger name="org.springframework.security.saml" level="%LEVEL%"/>, where valid values for LEVEL are INFO (preferred) or DEBUG.

End

Generating security keys

You can use the keytool utility that comes with the Java SDK to generate a JKS key store. Use the

following command:

keytool -genkey -keystore <path_to_jks_file> -alias <key_name> -keypass <key_password>
-storepass <store_password> -dname <distinguished_name>

If you already have a JKS key store, you can add a key to it by executing the command above with the same file name and the new key name and key password. For example:

Next step

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