



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services and Applications Deployment Guide

Support for Universal Contact Server Cluster

12/16/2025

Support for Universal Contact Server Cluster

Web Services supports a Universal Contact Server Cluster deployment for load balancing. For more information on cluster deployments, suggested configurations, and the configuration procedure, please see [Universal Contact Server Cluster](#) and see [Creating the UCS 9.1 Cluster Application Object](#).

Special Considerations

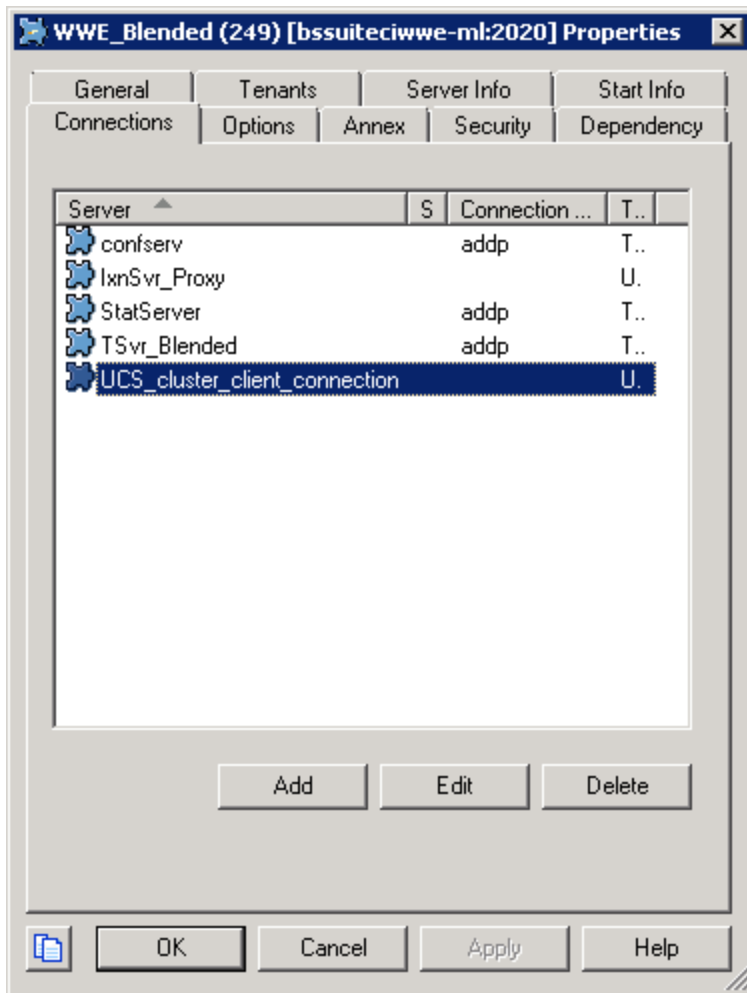
The Cloud Cluster can have one of the following connections:

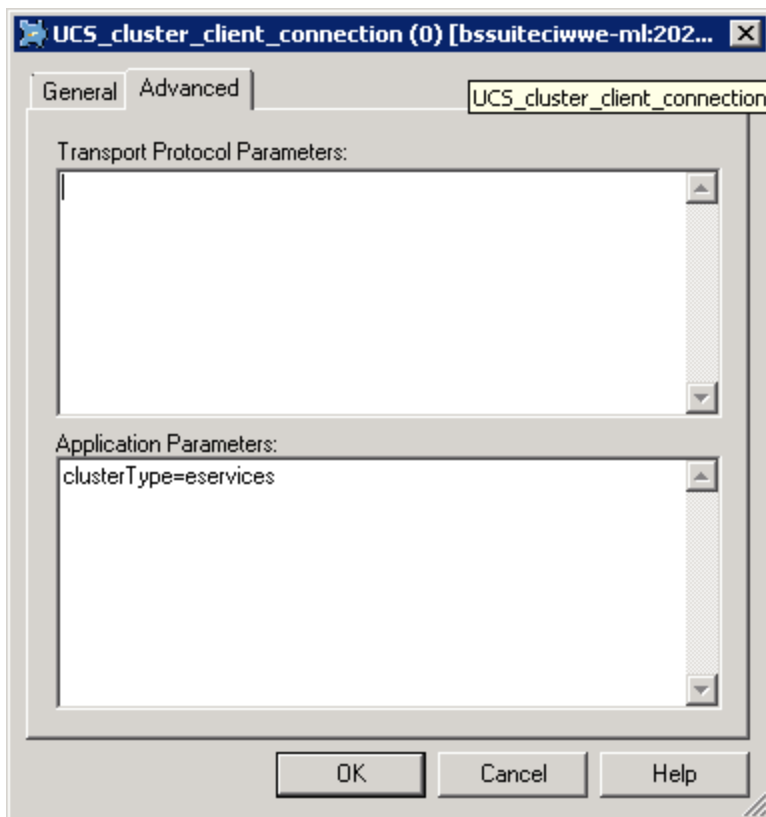
- Direct connections to Universal Contact Server pair
- Connections to an Application Cluster that contains a list of Universal Contact Servers 9.x

The Cloud Cluster cannot support both connections listed above.

When you configure the connections, the **Applications Parameters** field must include the following string:

```
clusterType=eservices
```





Connection

Server *

UniversalContactServer_Cluster

Port ID *

default

Connection Protocol

Local Timeout

0

Remote Timeout

0

Trace Mode *

Unknown Trace Mode

Transport Protocol Parameters

Application Parameters

clusterType=eservices

OK

Cancel