

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services and Applications Configuration Guide

Co-browse

Co-browse

Workspace Web Edition provides the following options for managing Co-browse:

Contents

- 1 Co-browse
 - 1.1 cobrowse.url
 - 1.2 cobrowse.use-replica-logging
 - 1.3 cobrowse.use-slave-logging
 - 1.4 privilege.cobrowse.can-use

cobrowse.url

- · Default Value:
- Valid Values: Valid HTTP URL
- Changes take effect: When the session is started or restarted.
- Description: URL of the Co-browse cluster, for example, http://[host]:[port]/cobrowse. Typically, this will be the load balancer's URL.

cobrowse.use-replica-logging

[Added: 8.5.202.81]

• Default Value: false

• Valid Values: true, false

- Changes take effect: When the session is started or restarted.
- Description: Enables browser logging in the iframe containing the Co-browse replica application. This option replaces cobrowse.use-slave-logging.

cobrowse.use-slave-logging

[Doscontinued: 8.5.202.81]

• Default Value: false

• Valid Values: true, false

- Changes take effect: When the session is started or restarted.
- Description: Enables browser logging in the iframe containing the Co-browse slave application. Discontinued as of 8.5.2xx.xx. Genesys is committed to diversity, equality, and inclusivity, including for terms used in our software and documentation. As such, Genesys is removing non-inclusive terms. This option is replaced by cobrowse.use-replica-logging.

privilege.cobrowse.can-use

· Default Value: false

• Valid Values: true, false

- Changes take effect: When the session is started or restarted.
- Description: If true, the agent is permitted to use Co-browse.