

# **GENESYS**

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# Web Services and Applications Configuration Guide

Feedback

## Feedback

Workspace Web Edition provides the following options for managing Feedback:

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### system.feedback

• Default Value: false

• Valid Values: true, false

• Changes take effect: When the session is started or restarted.

• Description: When this option is set to true, the **Feedback** menu item appears in the **Help** menu

#### system.feedback.submit-after-disconnect

• Default Value: false

• Valid Values: true, false

• Changes take effect: When the session is started or restarted.

• Description: When this option is set to true, a feedback dialog box is displayed when a user log ins again after a session disconnects due to the Cometd defense managed by the system.cometd.timeout option.