

# **GENESYS**

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### Web Services and Applications Configuration Guide

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Welcome to the *Web Services and Applications Configuration Guide*. Here you'll find everything you need to configure the user interfaces that are included in Web Services and Applications. The following UIs are currently offered:

- · Workspace Web Edition
- · Gplus Adapter for Salesforce

Before you get started, you must first follow the steps in the Web Services and Applications Deployment Guide.

### Workspace Web Edition

Configuration and Administration by Using Options and Annexes

Provisioning Workspace Web Edition

**Configuration Options** 

Configuration option database

### **Gplus Adapter for Salesforce**

Provisioning Gplus Adapter for Salesforce

Gplus Adapter for Salesforce

Gplus Adapter for Salesforce - WWE Option