

GENESYS

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Web Services and Applications Migration Guide

Preparing for the migration

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Within a migration, all data is kept in place; however, we strongly recommend to take a Cassandra backup before you start the migration. If database data is corrupted during a migration, you can use the Cassandra backup, also known as a snapshot, to restore data instead of repeating initial installation of Web Services and Applications.

Instructions for how to take a backup depends on which Cassandra version is in use. Choose one of the following procedures and use the **sipfs** keyspace for this operation:

- Taking a snapshot of Cassandra 1.2 data
- Taking a snapshot of Cassandra 2.2 data