Interaction Concentrator Physical Data Model for a DB2 Database

Table GC_GROUP

12/15/2025

Table GC_GROUP

Modified: 8.1.514.47 (size of Script column increased from 255 to 1024 chars in Microsoft SQL Server, Oracle, and PostgreSQL deployments)

This table stores information about agent group, place group, and DN group configuration objects.

> **Tip**
>
> To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: Download a CSV file.
>
> **Hint:** For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	P	M	F	Description
ID	INTEGER	X	X		The DBID of the Group object. This is the primary key.
Name	VARCHAR(255)		X		The name of the object.
TenantID	INTEGER		X	X	The DBID of the Tenant to which this object belongs.
FolderID	INTEGER				The DBID of the Folder for the object.
Type	INTEGER		X		The type of the Group corresponding to the CfgGroupType enumeration in Configuration

Column	Data Type	P	M	F	Description
					Server. One of the following values: • 0—Unknown Group Type • 1—Agent Group • 2—Place Group • 3—DN Group • 4—Access Group #DICTIONARY TYPE 540
DNGroupType	INTEGER				The type of DN Group corresponding to the CfgDNGroupType enumeration in Configuration Server. This is applicable only to DN group records. For a listing of permissible values, refer to G_Dictionary Values (for DB2, Microsoft SQL Server, Oracle, or PostgreSQL, respectively). #DICTIONARY TYPE 508
State	INTEGER		X		The object state corresponding to the CfgObjectState enumeration in Configuration Server. One of the following values:

Column	Data Type	P	M	F	Description
					• 0—Unknown. Reserved for when ICON is unable to determine object state. • 1—Enabled. • 2—Disabled. #DICTIONARY TYPE 500
Script	VARCHAR(255)				The Virtual Agent Group skills expression. Starting with release 8.1.514.47 in Microsoft SQL Server, Oracle, and PostgreSQL deployments, the **cfg-long-vag-script** configuration option enables you to specify whether to store values up to 1024 characters or whether to limit the value to 255 characters. This is applicable only to Agent Group objects.
Status	INTEGER		X		The status of the record. One of the following values: • 0—The status is unknown. Reserved for when

Column	Data Type	P	M	F	Description
					ICON is unable to determine record status. • 1—Record is active. • 2—Record is inactive (object is deleted). • 1 0—Synchronization is in progress for an active record. #DICTIONARY TYPE 24
Created	TIMESTAMP				The GMT-equivalent date and time when the object was written to IDB. This is not necessarily the actual creation time of the object.
Deleted	TIMESTAMP				The GMT-equivalent date and time when this object was removed.
LastChange	TIMESTAMP				The GMT-equivalent date and time when the object was last changed (including object creation or removal).
Created_ts	INTEGER				The UTC-equivalent value of the CREATED field.

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Column	Data Type	P	M	F	Description
Created_tcode	INTEGER				A reference, derived from the value of the CREATED_TS field, to a record in the G_TIMECODE table.
Deleted_ts	INTEGER				The UTC-equivalent value of the DELETED field.
Deleted_tcode	INTEGER				A reference, derived from the value of the DELETED_TS field, to a record in the G_TIMECODE table.
LastChange_ts	INTEGER				The UTC-equivalent value of the LASTCHANGE field.
LastChange_tcode	INTEGER				A reference, derived from the value of the LASTCHANGE_TS field, to a record in the G_TIMECODE table.
GSYS_DOMAIN	INTEGER				Contains the data source session ID (DSS_ID) for the session that was active when the data was processed by ICON. For more information, see the description in System Fields (for DB2, Microsoft SQL Server,

Column	Data Type	P	M	F	Description
					Oracle, or PostgreSQL, respectively).
GSYS_PARTITION	INTEGER				A key that is used for partitioning.
GSYS_SYS_ID	INTEGER				System ID. Reserved for future use.
GSYS_SEQ	BIGINT				Insert Sequence. Not unique.
GSYS_USEQ	BIGINT				Update Sequence. Not unique.
GSYS_TS	TIMESTAMP				Reserved
GSYS_TC	INTEGER				Reserved
GSYS_EXT_VCH1	VARCHAR(255)				Reserved
GSYS_EXT_VCH2	VARCHAR(255)				Reserved
GSYS_EXT_INT1	INTEGER				A flag indicating the reliability of timestamp information stored in the CREATED and DELETED fields. One of the following values: • 0—Highly reliable; timestamps for both fields are taken from Configuration Server runtime notifications or the Configuration Server history log. • 1—CREATED timestamp is that of the time when

Column	Data Type	P	M	F	Description
					configuration data was requested from Configuration Server, either during the initial ICON startup or during synchronization. • 2—DELETED timestamp is that of the time when configuration data was requested from Configuration Server; either during the initial ICON startup or during synchronization. • 3—Both CREATED and DELETED timestamps are taken from the time when configuration data was requested from Configuration Server, either during the initial ICON startup or during synchronization.
GSYS_EXT_INT2	INTEGER				Reserved