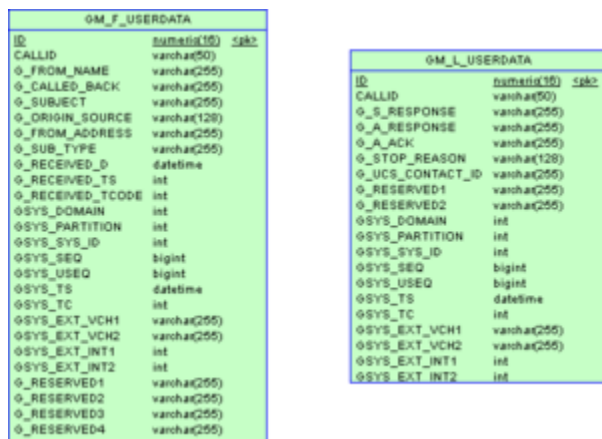**GENESYS**™

Interaction Concentrator Physical Data Model for a Microsoft SQL Database

Multimedia Attached Data Schema

5/10/2025

Multimedia Attached Data Schema

This schema contains tables that store data related to predefined logical keys in the attached data of multimedia interactions.

Multimedia Attached Data Schema Diagram

Data Model Diagram for Multimedia Attached Data
View Large

List of Tables

Table	Description
GM_F_USERDATA	This table contains information about predefined logical keys in the attached data of multimedia interactions. The data store in this table corresponds to the data available after interaction creation.
GM_L_USERDATA	This table contains information about predefined logical keys in the attached data of multimedia interactions. The data store in this table corresponds to the data available after interaction termination.

List of Indexes

Table	Index Name	U	C
GM_F_USERDATA	IDX_GM_F_UDATA_CID	X	
GM_L_USERDATA	IDX_GM_L_UDATA_CID	X	

List of References

No references defined.