# Interaction Concentrator Physical Data Model for a Microsoft SQL Database

Table GCX_CAMPGROUP_INFO

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# Table GCX_CAMPGROUP_INFO

This table stores information about the associations between campaigns and agent or place groups, including terminated associations, such as when an agent group is removed from a campaign.

> **Tip**
>
> To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: Download a CSV file.
>
> **Hint:** For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

## Column List

Legend

| Column | Data Type | P | M | F | Description |
|---|---|---|---|---|---|
| ID | numeric(16) | X | X | | The unique, autonumbered ID of this record. This is the primary key. |
| GroupID | int | | X | X | The DBID of the AgentGroup or PlaceGroup that is associated with CampaignID (the campaign). |
| CampaignID | int | | X | X | The DBID of the campaign that is associated with GroupID (the AgentGroup or PlaceGroup). |

Table GCX_CAMPGROUP_INFO

| Column | Data Type | P | M | F | Description |
|--------|-----------|---|---|---|-------------|
| Description | varchar(255) | | | | Free-format description |
| CPDServerID | int | | | X | The DBID of the CPD Server Application that is associated with this record. |
| IsActive | int | | X | | This is an indicator of whether the campaign on behalf to this group is active. It corresponds to the CfgFlag enumeration (Configuration Server). One of the following values:<br><br>• 0—Unknown<br><br>• 1—False<br><br>• 2—True<br><br>#DICTIONARY TYPE 509 |
| DialMode | int | | | | A dedicated dial mode for this group. It corresponds to the CfgDialMode enumeration (Configuration Server). For a listing of permissible values, refer to G_Dictionary Values (for DB2, Microsoft SQL Server, Oracle, or PostgreSQL, respectively).<br><br>#DICTIONARY TYPE 521 |
| OrigDNID | int | | | X | A DBID of the DN from where |

| Column | Data Type | P | M | F | Description |
|--------|-----------|---|---|---|-------------|
|  |  |  |  |  | the dialing should be performed. |
| NumOfChannels | int |  |  |  | The maximum number of outbound channels that can be used by this group at one time. |
| OperationMode | int |  |  |  | An operation mode. It corresponds to the CfgOperationMode enumeration (Configuration Server). One of the following values:<br><br>• 0—Unknown Operation Mode<br><br>• 1—Manual<br><br>• 2—Scheduled<br><br>#DICTIONARY TYPE 522 |
| MinRecSize | int |  |  |  | A record buffering parameter. |
| OptRecSize | int |  |  |  | A record buffering parameter. |
| OptMethod | int |  |  |  | An optimization method. It corresponds to the CfgOptimizationMethod enumeration (Configuration Server). One of the following values:<br><br>• 0—Unknown Optimization Criteria |

| Column | Data Type | P | M | F | Description |
|--------|-----------|---|---|---|-------------|
| | | | | | • 1—Agent Busy Factor<br><br>• 2—Overdial Rate<br><br>• 3—Average Waiting Time<br><br>#DICTIONARY TYPE 523 |
| OptMethodValue | int | | | | The value of the optimization method that is specified by optMethod property. |
| Status | int | | X | | The status of the record. One of the following values:<br><br>• 0—The status is unknown. Reserved for when ICON is unable to determine record status.<br><br>• 1—Record is active.<br><br>• 2—Record is inactive (object is deleted).<br><br>• 10—Synchronization is in progress for an active record.<br><br>#DICTIONARY TYPE 24 |
| Created | datetime | | | | The GMT-equivalent date and time |

| Column | Data Type | P | M | F | Description |
|---|---|---|---|---|---|
| | | | | | when this association was written to IDB. This is not necessarily the actual creation time of the association. |
| Deleted | datetime | | | | The GMT-equivalent date and time when the association was removed. |
| GSYS_DOMAIN | int | | | | Contains the data source session ID (DSS_ID) for the session that was active when the data was processed by ICON. For more information, see the description in System Fields (for DB2, Microsoft SQL Server, Oracle, or PostgreSQL, respectively). |
| GSYS_PARTITION | int | | | | A key that is used for partitioning. |
| GSYS_SYS_ID | int | | | | System ID. Reserved for future use. |
| GSYS_SEQ | bigint | | | | Insert Sequence. Not unique. |
| GSYS_USEQ | bigint | | | | Update Sequence. Not unique. |
| GSYS_TS | datetime | | | | Reserved |
| GSYS_TC | int | | | | Reserved |
| GSYS_EXT_VCH1 | varchar(255) | | | | Reserved |
| GSYS_EXT_VCH2 | varchar(255) | | | | Reserved |

| Column | Data Type | P | M | F | Description |
|---|---|---|---|---|---|
| GSYS_EXT_INT1 | int | | | | A flag indicating the reliability of timestamp information stored in the CREATED and DELETED fields. One of the following values:<br><br>• 0—Highly reliable; timestamps for both fields are taken from Configuration Server runtime notifications or the Configuration Server history log.<br><br>• 1—CREATED timestamp is that of the time when configuration data was requested from Configuration Server, either during the initial ICON startup or during synchronization.<br><br>• 2—DELETED timestamp is that of the time when configuration data was requested from Configuration Server; |

| Column | Data Type | P | M | F | Description |
|--------|-----------|---|---|---|-------------|
| | | | | | either during the initial ICON startup or during synchronization.<br><br>• 3—Both CREATED and DELETED timestamps are taken from the time when configuration data was requested from Configuration Server, either during the initial ICON startup or during synchronization. |
| GSYS_EXT_INT2 | int | | | | Reserved |
| Created_ts | int | | | | The UTC-equivalent value of the CREATED field. |
| Created_tcode | int | | | | A reference, derived from the value in the CREATED_TS field, to a record in the G_TIMECODE table. |
| Deleted_ts | int | | | | The UTC-equivalent value of the DELETED field. |
| Deleted_tcode | int | | | | A reference, derived from the value in the DELETED_TS field, to a record in the |

| Column | Data Type | P | M | F | Description |
|--------|-----------|---|---|---|-------------|
|  |  |  |  |  | G_TIMECODE table. |