

GENESYS

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Interaction Concentrator Physical Data Model for a Microsoft SQL Database

Table GCX GROUP ROUTEDN

Table GCX_GROUP_ROUTEDN

This table stores information about the associations of Agent/Place/DN Groups to Route DNs, including terminated associations.

Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: Download a CSV file.

Hint: For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

| Column | Data Type | Р | M | F | Description |
|------------|-------------|---|---|---|---|
| ID | numeric(16) | X | X | | The unique, autonumbered ID of this record. This is a primary key. |
| GroupID | int | | X | X | The DBID of the Group (Agent, Place, DN) object that is associated with EndPointID (the Route DN object). |
| EndPointID | int | | X | X | The DBID of the Route DN object that is associated with GroupID (the Agent, Place, or DN group). |
| Status | int | | X | | The status of |

| Column | Data Type | Р | M | F | Description |
|---------------|-----------|---|---|---|---|
| | | | | | the record. One of the following values: • 0—Unknown. Reserved for when ICON is unable to determine record status. • 1—Record is active. • 2—Record is inactive (deleted). |
| Created | datetime | | | | The GMT- equivalent date and time when the record was written to IDB. This is not necessarily the actual creation time of the record. |
| Deleted | datetime | | | | The GMT- equivalent date and time when this association was deleted. |
| Created_ts | int | | | | The UTC- equivalent value of the CREATED value. |
| Created_tcode | int | | | | A reference, derived from the value in the CREATED_TS field, to a record in the G_TIMECODE table. |
| Deleted_ts | int | | | | The UTC- |

| Column | Data Type | Р | M | F | Description |
|----------------|--------------|---|---|---|--|
| | | | | | equivalent value of the DELETED value. |
| Deleted_tcode | int | | | | A reference, derived from the value in the DELETED_TS field, to a record in the G_TIMECODE table. |
| GSYS_DOMAIN | int | | | | Contains the data source session ID (DSS_ID) for the session that was active when the data was processed by ICON. For more information, see the description in System Fields (for DB2, Microsoft SQL Server, Oracle, or PostgreSQL, respectively). |
| GSYS_PARTITION | int | | | | A key that is used for partitioning. |
| GSYS_SYS_ID | int | | | | System ID. Reserved for future use. |
| GSYS_SEQ | bigint | | | | Insert Sequence. Not unique. |
| GSYS_USEQ | bigint | | | | Update Sequence. Not unique. |
| GSYS_TS | datetime | | | | Reserved |
| GSYS_TC | int | | | | Reserved |
| GSYS_EXT_VCH1 | varchar(255) | | | | Reserved |
| GSYS_EXT_VCH2 | varchar(255) | | | | Reserved |
| GSYS_EXT_INT1 | int | | | | A flag |

| Column | Data Type | Р | M | F | Description |
|--------|-----------|---|---|---|--|
| | | | | | indicating the reliability of timestamp information stored in the CREATED and DELETED fields. One of the following values: |
| | | | | | • 0—Highly reliable; timestamps for both fields are taken from Configuration Server runtime notifications or the Configuration Server history log. |
| | | | | | 1—CREATED timestamp is that of the time when configuration data was requested from Configuration Server, either during the initial ICON startup or during synchronizatio |
| | | | | | • 2—DELETED timestamp is that of the time when configuration data was requested from Configuration Server; either |

| Column | Data Type | Р | M | F | Description |
|---------------|-----------|---|---|---|--|
| | | | | | during the initial ICON startup or during synchronization. |
| | | | | | • 3—Both CREATED and DELETED timestamps are taken from the time when configuration data was requested from Configuration Server, either during the initial ICON startup or during synchronization. |
| GSYS_EXT_INT2 | int | | | | Reserved |