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Interaction Concentrator Physical Data Model for a Microsoft SQL Database

Table GC_ANNEX

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Modified: In release 8.1.514.28 (09/30/19), the data type for the ID field in Oracle RDBMSs was changed from NUMBER(6) to INTEGER.

This table stores information about changes to certain configuration options configured on the Annex tabs of the following object types:

- Person
- Agent Group
- DN
- DN Group
- Switch
- Agent Login

This information enables Genesys Interactive Insights to control visibility of certain data and reports based on attributes such as geographical location, business line, or organization structure. This table is populated only when ICON has the **cfg** role and the **cfg-annex** option configured.

Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: [Download a CSV file](#).

Hint: For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	P	M	F	Description
ID	int	X			The unique, autonumbered ID of this record. This is the primary key.

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Column	Data Type	P	M	F	Description
CFGOBJECTID	int				The DBID of the configuration object.
CFGOBJECTTYPE	tinyint				The configuration object type: Person, Agent Group, DN, DN Group, or Switch.
SECTIONKEYHASH	int				A hash value of the string identifying the section and key for each option. It is needed for indexing the records and to enable fast searching.
SECTIONNAME	varchar(255)				The name of the section on the object's Annex tab in which the specified option is located.
KEYNAME	varchar(255)				The option name as defined on the Annex tab of the configuration object.
TENANTID	int				The DBID of the Tenant to which this object belongs.
VALUE	varchar(255)				The value set for the option on the Annex tab of the configuration object.
STATUS	tinyint				<ul style="list-style-type: none"> • 0—Unknown • 1—Enabled

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Column	Data Type	P	M	F	Description
					<ul style="list-style-type: none"> • 2—Disabled/terminated • 10—System use
CREATED	datetime				The GMT-equivalent date and time when the specified option on the Annex tab of the configuration object was written to IDB. This is not necessarily the actual creation time of the option.
DELETED	datetime				The GMT-equivalent date and time when the specified option on the Annex tab of the configuration object was deleted.
LASTCHANGE	datetime				The GMT-equivalent date and time when the specified option on the Annex tab of the configuration object was last changed (including option creation or removal).
CREATED_TS	int				The UTC-equivalent value of the CREATED field.
CREATED_TCODE	int				A reference, derived from

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Column	Data Type	P	M	F	Description
					the value of the CREATED_TS field, to the G_TIMECODE table.
DELETED_TS	int				The UTC-equivalent value of the DELETED field.
DELETED_TCODE	int				A reference, derived from the value of the DELETED_TS field, to the G_TIMECODE table.
LASTCHANGE_TS	int				The UTC-equivalent value of the LASTCHANGE field.
LASTCHANGE_TCODE	int				A reference, derived from the value of the LASTCHANGE_TS field, to the G_TIMECODE table.
GSYS_DOMAIN	int				Reserved
GSYS_PARTITION	int				A key that is used for partitioning.
GSYS_SYS_ID	int				System ID. Reserved for future use.
GSYS_SEQ	bigint				Insert Sequence. Not unique.
GSYS_USEQ	bigint				Update Sequence. Not unique.
GSYS_TS	datetime				Reserved
GSYS_TC	int				Reserved
GSYS_EXT_VCH1	varchar(255)				Reserved
GSYS_EXT_VCH2	varchar(255)				Reserved
GSYS_EXT_INT1	int				The reason for

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Column	Data Type	P	M	F	Description
					<p>the update to the configuration object. This field can contain one of the following values:</p> <ul style="list-style-type: none">• 0—Active option, for which ICON received created or updated information from a real-time or history log notification from Configuration Server.• 1—Active option, for which ICON received created or updated information from synchronization.• 2—Deleted or terminated option, for which ICON received information either from a real-time or history log notification or during synchronization.• 3—Deleted or terminated option, for which ICON received created or

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Column	Data Type	P	M	F	Description
					updated information from synchronization.
GSYS_EXT_INT2	int				Reserved
