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Interaction Concentrator Physical Data Model for a Microsoft SQL Database

Table GC_GROUP

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Modified: 8.1.514.47 (size of Script column increased from 255 to 1024 chars in Microsoft SQL Server, Oracle, and PostgreSQL deployments)

This table stores information about agent group, place group, and DN group configuration objects.

Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: [Download a CSV file](#).

Hint: For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	P	M	F	Description
ID	int	X	X		The DBID of the Group object. This is the primary key.
Name	varchar(255)		X		The name of the object.
TenantID	int		X	X	The DBID of the Tenant to which this object belongs.
FolderID	int				The DBID of the Folder for the object.
Type	int		X		The type of the Group corresponding to the CfgGroupType enumeration in Configuration

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					<p>Server. One of the following values:</p> <ul style="list-style-type: none"> • 0—Unknown Group Type • 1—Agent Group • 2—Place Group • 3—DN Group • 4—Access Group <p>#DICTIONARY TYPE 540</p>
DNGroupType	int				<p>The type of DN Group corresponding to the CfgDNGroupType enumeration in Configuration Server. This is applicable only to DN group records. For a listing of permissible values, refer to G_Dictionary Values (for DB2, Microsoft SQL Server, Oracle, or PostgreSQL, respectively).</p> <p>#DICTIONARY TYPE 508</p>
State	int		X		<p>The object state corresponding to the CfgObjectState enumeration in Configuration Server. One of the following values:</p>

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					<ul style="list-style-type: none"> • 0—Unknown. Reserved for when ICON is unable to determine object state. • 1—Enabled. • 2—Disabled. #DICTIONARY TYPE 500
Script	varchar(1024)				<p>The Virtual Agent Group skills expression. Starting with release 8.1.514.47 in Microsoft SQL Server, Oracle, and PostgreSQL deployments, the cfg-long-vag-script configuration option enables you to specify whether to store values up to 1024 characters or whether to limit the value to 255 characters.</p> <p>This is applicable only to Agent Group objects.</p>
Status	int		X		<p>The status of the record. One of the following values:</p> <ul style="list-style-type: none"> • 0—The status is unknown. Reserved for when

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Column	Data Type	P	M	F	Description
					<p>ICON is unable to determine record status.</p> <ul style="list-style-type: none"> • 1—Record is active. • 2—Record is inactive (object is deleted). • 1 0—Synchronization is in progress for an active record. <p>#DICTIONARY TYPE 24</p>
Created	datetime				The GMT-equivalent date and time when the object was written to IDB. This is not necessarily the actual creation time of the object.
Deleted	datetime				The GMT-equivalent date and time when this object was removed.
LastChange	datetime				The GMT-equivalent date and time when the object was last changed (including object creation or removal).
Created_ts	int				The UTC-equivalent value of the CREATED field.

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Column	Data Type	P	M	F	Description
Created_tcode	int				A reference, derived from the value of the CREATED_TS field, to a record in the G_TIMECODE table.
Deleted_ts	int				The UTC-equivalent value of the DELETED field.
Deleted_tcode	int				A reference, derived from the value of the DELETED_TS field, to a record in the G_TIMECODE table.
LastChange_ts	int				The UTC-equivalent value of the LASTCHANGE field.
LastChange_tcode	int				A reference, derived from the value of the LASTCHANGE_TS field, to a record in the G_TIMECODE table.
GSYS_DOMAIN	int				Contains the data source session ID (DSS_ID) for the session that was active when the data was processed by ICON. For more information, see the description in System Fields (for DB2 , Microsoft SQL Server ,

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					Oracle, or PostgreSQL, respectively).
GSYS_PARTITION	int				A key that is used for partitioning.
GSYS_SYS_ID	int				System ID. Reserved for future use.
GSYS_SEQ	bigint				Insert Sequence. Not unique.
GSYS_USEQ	bigint				Update Sequence. Not unique.
GSYS_TS	datetime				Reserved
GSYS_TC	int				Reserved
GSYS_EXT_VCH1	varchar(255)				Reserved
GSYS_EXT_VCH2	varchar(255)				Reserved
GSYS_EXT_INT1	int				<p>A flag indicating the reliability of timestamp information stored in the CREATED and DELETED fields. One of the following values:</p> <ul style="list-style-type: none"> • 0—Highly reliable; timestamps for both fields are taken from Configuration Server runtime notifications or the Configuration Server history log. • 1—CREATED timestamp is that of the time when

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Column	Data Type	P	M	F	Description
					<p>configuration data was requested from Configuration Server, either during the initial ICON startup or during synchronization.</p> <ul style="list-style-type: none"> • 2—DELETED timestamp is that of the time when configuration data was requested from Configuration Server; either during the initial ICON startup or during synchronization. • 3—Both CREATED and DELETED timestamps are taken from the time when configuration data was requested from Configuration Server, either during the initial ICON startup or during synchronization.
GSYS_EXT_INT2	int				Reserved