

GENESYS

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Interaction Concentrator Physical Data Model for a Microsoft SQL Database

Table GSYS DNPRemoteLocation

Table GSYS_DNPRemoteLocation

This table contains information about the remote locations involved in an interaction. The presence of a record in this table indicates that the G_IS_LINK table in this database will not contain information about the linked part of the association (no pair). The merge stored procedure uses this information to determine whether or not to expect to receive additional information about the interaction on the other end of the IS-LINK.

Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: Download a CSV file.

Hint: For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	Р	M	F	Description
ID	numeric(6)		X		The unique ID of this record. For DB2 and Microsoft SQL Server, this field is autogenerated by the DBMS. For Oracle, you must provide a unique ID.
RemoteLocation	varchar(255)				The name of the remote switch whose interaction handling is not recorded in this IDB.